



**VA
HEALTH
CARE**

Defining
EXCELLENCE
in the 21st Century

- PUBLISHED FOR THE PACT MEMBERS OF THE FAYETTEVILLE VA MEDICAL CENTER-

PACT News

Village Green

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P The VA Primary Care Clinics have an off campus annex known as Fayetteville VAMC at Village Green. It is an extension of the already existing clinics located at the VA Medical Center on Ramsey Street. Located at 1991 Fordham Drive in Fayetteville, Village Green provides PACT centered care to our Veterans and their outpatient care needs.

A There are 10 providers at Village Green- each with a Care Manager (RN), Nurse Associate (LPN) and Medical Support Assistant (MSA) that work as a cohesive team to deliver patient centered care.

A The PACT model is practiced at this location as a partnership between patient, nurse and provider to give the best access of care to Veterans and their healthcare needs. In each clinic, after being checked in with your MSA, the Veteran will see a Nurse Associate (LPN) for triage and a provider for evaluation in the same room without being shuffled to different waiting areas.

C There is a full time working lab to have all routine lab work done with no appointment necessary. Lab hours are Monday-Friday 0800-1500.

T The Village Green Clinic is not a walk-in clinic and Veterans with emergent needs will be triaged for concerns but are encouraged to use the Emergency Department for emergent health concerns. All visits require an appointment with either the Care Manager(RN) or your Primary Care Provider.

T There are a select few clinics(PACT Teams) that have 10 hours of availability, 4 days a week. All other PACT Teams are open Monday thru Friday ***Clinic Hours 0800-1530***

Continued on page 2.

VHA MISSION STATEMENT

Honor America's Veterans by providing exceptional health care that improves their health and well-being.

Ms. Campbell, PA-C
Dr. Dawod, D. MD
Dr. Goswami, P. MD
Dr. Khine, K. MD
Dr. Karim, A. MD
Dr. Azad, A. MD
Mr. Sawyer, M PA-C
Mrs. Strickland, I FNP
Dr Vias, P MD
Dr. Nicholson-Wilson, MD

Clinic Hours: 0730-1630 (Closed Friday)
Clinic Hours: 0800-1700 (Closed Wednesday)
Clinic Hours 0730-1630 (Closed Mondays)
Clinic Hours 0730-1630 (Closed Thursdays)
Clinic Hours 0730-1630 (Closed Tuesdays)
Monday through Friday 0800-1530
Monday through Friday 0800-1530
Monday through Friday 0800-1530
Monday through Friday 0800-1530
Monday through Friday 0800-1530

There are also two Pharmacists, a Social Worker, and a Behavior Coordinator on staff at Village Green Primary Care to assist in other outpatient care needs.

Village Green Primary Care Clinic
1991 Fordham Drive
Fayetteville, NC 28304
(910)488-2120 EXT 4020

Telephone Contact!

Helpful Hints

When you call into one our Primary Care Clinics you may receive a voice mail box asking you to leave a message so someone can get back to you. Please do ALL of the following so we can most appropriately address your concern:

- Leave your FULL NAME
- The last 4 digits of your Social Security Number
- An accurate phone number where you can be reached
- A brief message about what your phone call is concerning.

Veteran's Voice

"I like the PACT concept because it allows me to have a specific person to go to for guidance when I need answers."

-Anonymous Veteran, Bravo Clinic

Comedy Corner



"I'd like a large pizza with double cheese, sausage, pepperoni, meatballs, bacon, Lipitor, Zetia, Vytorin and Zocor."

DEFINING

excellence

This is our PACT with you—

to deliver excellence in every aspect of patient care...

Reasons to Call...

Please call your Primary Care Clinic if you have any concerns or issues. Some examples are:

- Medication Refill/Renewal– Don't wait until you are out! Please allow at least 2 weeks to process your requests.
- Lab results, x-ray results, etc.– Follow up plan of care may require an appointment with your provider but you can always call to find out your results.
- Appointments– Please call for appointments. As a walk in you will be seen in-between regularly scheduled patients which may increase your wait time in the clinic. For best service, please schedule an appointment.
- Health questions– The teamlet serves to help you live a healthier lifestyle. If there is a question you have or assistance you need to obtain such a life, please call!

As always, please go to the Emergency Room if you are having a true emergency.

REGISTER FOR MY HEALTHY VET at myhealth.va.gov

Please allow 24-48 hours for your team members
to return your phone call.

Did You Know?

Did you know there are certain foods that help reduce cholesterol?

These foods include:

High Fiber Foods including oatmeal, oat bran, kidney beans, apples, pears, barley, and prunes

Fish and Omega-3 fatty acids. Fish contains Omega-3 fatty acids which aid in lowering blood pressure and blood clots. Omega-3 fatty acids can also be found in ground flaxseed or canola oil.

Walnuts, almonds, and other nuts

Olive oil

Foods with the plant additive sterols or stanols. These ingredients can actually prevent the uptake of cholesterol. These additives can be found in margarines, orange juice, and/or yogurt drinks. Check the food label for these additives.

Visit the link below for additional information.

Information obtained from: Mayo Clinic Staff. (May 7, 2010). Cholesterol: Top 5 foods to lower your numbers. Retrieved September 16, 2011 from: www.mayoclinic.com/health/cholesterol

This is our PACT with you—

to deliver excellence in every aspect of patient care...

Connecting With Your PACT

Fayetteville VA Medical Center PACT Roster

Fayetteville VAMC Main Campus Teams
Medical Center Main 910-488-2120

Bravo
Front Desk 7004
Nyunt Team 5030
Thakkar Team 7695
Soliman Team 7013
Rogers Team 7847
Reid Team 7783

Dogwood
Front Desk 7001
Bhatt Team 5414
Williams Team 7538
Vassaur Team 7891
Min Team 7537

Delta
Front Desk 5677
Mani Team 5834
Kong Team 7643
Wai Team 5692
Lwin Team 5692

Indigo
Front Desk 7916
Patel Team 7529
Villaroman Team 7139
Nasruddin Team 7505
Reynolds Team 5546

Fayetteville VAMC Village Green Teams
Village Green Main 910-488-5713

Karim 4128
Azad 4129
Campbell 4136
Dawood 4138
Goswami 4143
Khine 4148
Sawyer 4142
Strickland 4170
Vias 4145
Wilson 4134

Other Useful Numbers

Pharmacy 910-822-7045
Womans Clinic 5152
Primary Care Mental Health 5568

*To contact any team dial the main number to the location and then the extension provided here when prompted.

Created by Rachel Barnes RN, Kim Logan RN, Amy Oppelt LPN, Rebekah Parsons RN, and Leslie Withrow RN.

