



Fayetteville Veterans Affairs Medical Center

Communicator

Fayetteville VAMC & Community Based Outpatient Clinics
throughout North Carolina

www.FayettevilleNC.VA.Gov

VA HEALTH CARE | Defining EXCELLENCE to the 21st Century



Elizabeth Goolsby
Fayetteville VA Medical Center
Director

Director's Forum

by *Elizabeth Goolsby*

This month, I will focus on the events of last week that demonstrate our organizational commitment to the three priorities of access to care and services for our patients, being an employer of choice to provide care and services, and being a good steward of our resources - time, space, dollars and people.

On June 18th, the ribbon was cut for our new Emergency Room. The 6700 square foot renovation allows greater access to care for our Veterans, provides a streamlined triage process and state-of-the-art equipment in a pleasant atmosphere for patients and staff. The renovations were a culmination of collaborative work on the part of many services. Often, a visit to the emergency room is an unexpected event for our patients. The new Emergency Room will help to lessen a patient's anxiety by providing efficient delivery of care and services.

Last week was "Employee Appreciation Day" at the Medical Center, Dialysis Center, Village Green, PWC building and some of our Community Based Outpatient Clinics (CBOCs). Several of the CBOCs will celebrate the Day later in July.

The Appreciation breakfast, picnic lunch and dinner meals were a small token of thanks for what our staff do every day to take care of our Veterans. At the event, about 16 Director's "I Care Awards" were presented to staff who do not seek recognition, but every day, in every way, have the needs of our Veterans or fellow staff members first and foremost in their actions.

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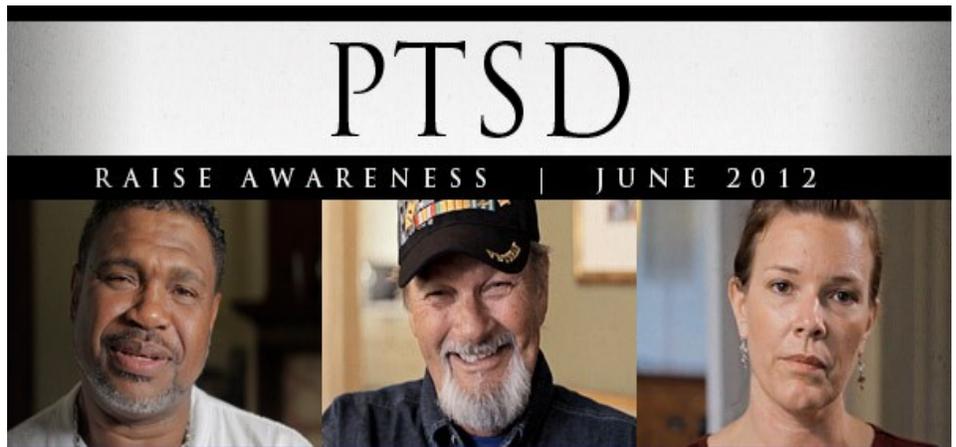
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There were three reviews on site last week too. One team reviewed our financial records, contracting services, and business practices all week. Another team visited the CBOC in Wilmington to review clinical and environment operations against VA standards. The third team reviewed our long-term care and some of our community based programs. The overwhelming findings of each group was excellence, compliance with standards, and best practices that will be shared with other VAs. Though a few opportunities for improvement were identified, the overall results were high marks for Fayetteville and its programs.

You may have also seen this week a lot of concrete being poured near the back gate. The concrete is being used to build the foundation for a modular building that will be arriving on site this week. The building will house the staff currently in the silver trailers. The trailers will be removed to make room for the first phase of what will be a three phase building of our new community living center.

There are exciting activities and programs in our Fayetteville VAMC community. None of these would be possible without the caring, steadfast commitment of our staff -

"Thank You."



NATIONAL & LOCAL RESOURCES FOR PTSD

FREE MOBILE AP: PTSD COACH FOR YOUR CELL PHONE
<http://www.ptsd.va.gov/public/pages/PTSDCoach.asp>

FREE EMAIL SUBSCRIPTION TO QUARTERLY PTSD RESEARCH:
<http://www.ptsd.va.gov/about/subscribe.asp>

TREATMENT FOR IRAQ WAR VETERANS
<http://www.ptsd.va.gov/professional/pages/treatment-iraq-vets.asp>

HELP FOR PTSD:
<http://www.ptsd.va.gov/public/where-to-get-help.asp>

ISSUES SPECIFIC TO WOMEN VETERANS & HEALTH
<http://www.ptsd.va.gov/public/pages/fslist-specific-women.asp>

PTSD VIDEOS: Educational videos for the public and Veterans about recovery, treatment.
<http://www.ptsd.va.gov/public/videos/list-videos.asp>

PTSD: NATIONAL RESOURCES
<http://www.ptsd.va.gov>

HOMELESS VETERANS - RESOURCES & HOTLINE
<http://www.va.gov/homeless>

FAYETTEVILLE VA MEDICAL CENTER RESOURCES
<http://www.fayettevillenc.va.gov>

FAYETTEVILLE VAMC OEF/OIF/OND Mental Health Programs and services for Veterans were in Enduring Freedom/Operation Iraqi Freedom/Operation New Dawn
<http://www.fayettevillenc.va.gov/freedom.asp>

Flu vaccine production is up. The 2012-2013 vaccine is available this summer.

by Elaine E. Nestell, MSHCA RN, Nurse Manager, Primary Care Clinics

Why get vaccinated?

By getting vaccinated, you protect yourself, your family and your patients.



Influenza vaccination for health care workers: Did You Know?

CDC, the Advisory Committee on Immunization Practices (ACIP), and the Healthcare Infection Control Practices Advisory Committee (HICPAC) recommend that all U.S. health care workers get vaccinated annually against influenza. Health care workers include (but are not limited to) physicians, nurses, nursing assistants, therapists, technicians, emergency medical service personnel, dental personnel, pharmacists, laboratory personnel, autopsy personnel, students and trainees, contractual staff not employed by the health-care facility, and persons (e.g., clerical, dietary, housekeeping, laundry, security, maintenance, administrative, billing, and volunteers) not directly involved in patient care but potentially exposed to infectious agents that can be transmitted to and from health care workers and patients.

What does the research say?

Health care workers who get vaccinated help to reduce the following: transmission of influenza, staff illness and absenteeism, influenza-related illness and death, especially among people at increased risk for severe influenza illness. Higher vaccination levels among staff have been associated with a lower risk of nosocomial (hospital-acquired) influenza cases. Influenza outbreaks in hospitals and long-term care facilities have been attributed to low influenza vaccination coverage among health care workers in those facilities. Higher influenza vaccination levels among health care workers can reduce influenza-related illness, and even deaths, in settings like nursing homes.

People at high risk of developing flu-related complications:

Pneumonia, bronchitis, sinus infections and ear infections are examples of flu-related complications. The flu also can make chronic health problems worse. Seniors and women who are pregnant are examples of individuals more likely to get flu-related complications if they get sick from influenza.

Seniors: What you should know and do this flu season if you are 65 years or older.

Research shows that elderly people 65 years and older are at greater risk of serious complications from the flu. Immune defenses become weaker with age and influenza can be serious for seniors.

Pregnant women should know:

Changes in the immune system, heart, and lungs during pregnancy make pregnant women more prone to severe illness from flu. A pregnant woman with flu has a greater chance for serious problems for her unborn baby, including miscarriage or preterm birth.

Flu vaccine production is up. The 2012-2013 vaccine is available this summer.

FOR MORE INFORMATION CALL:

Elaine E. Nestell at 910-488-2120 ext. 7468 or by paging beeper 804



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HAMLET COMMUNITY BASED OUTPATIENT CLINIC (CBOC) “SERVING OUR VETERANS CLOSE TO HOME”



Photo front row from left to right:

- Jeffrey Latta, LPN
- Mary Dunlap, RN and Nurse Manager
- Stephanie Jasper Armstrong, HCT

Photo back row from left to right:

- Deborah Wall, LCSW
- Jennifer Martin, RN
- Joshua James, RN
- Melvin Dumas, HCT

Location: 100 Jefferson Street, Hamlet, NC 28345

Telephone: (910) 582-3536

Hours of Operation: Monday-Friday 7:30 am to 4:30 pm

Primary Care Provider: Dr. Thai Trinh

Nurse Manager: Mary Dunlap, Registered Nurse

Hamlet CBOC proudly serves Veterans in the Richmond, Anderson, Moore, Montgomery, Hoke and Scotland counties and the Cheraw, SC area. The clinic is Handicapped accessible.

Health Care & Specialty Services include:

- Primary Care, Mental Health care, Secure Messaging, MyHealtheVet
- Blood Draw daily 7:30 am to 12:30 pm
- Diabetic Classes on the second Tuesday of each month
- Chemical Addiction and Rehabilitation Program every Wed from 1:00 pm to 2:00 pm
- Smoke Cessation class on Fridays 11:00 am to 12:00 pm
- Anticoagulation Clinic Tuesdays & Thursdays 9:30 am to 3:00 pm
- Clinical PharmD available for consultation and Anticoagulation classes

Visit www.FayettevilleNC.VA.Gov for more information



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CONSTRUCTION UPDATE

Wilmington Multi-Specialty Outpatient (MSOC) Clinic

1705 Gardner Road, Wilmington, NC, on the grounds of the New Hanover International Airport

The Wilmington Multi-Specialty Outpatient Clinic construction continues moving forward to build an 85,000 square foot facility for our Veterans! Once completed, the MSOC will provide exceptional health care to Veterans in the Wilmington and Brunswick communities and throughout coastal Carolina. During the month of June, construction installation included placing drywall, adding roof drains, finishing brick veneer on North side and beginning lawn seed and sod placement. According to Senior Resident Engineer Mike Martino, "We expect to have substantial completion and occupancy by late November/early December."



Fayetteville VAMC relocating and expanding Mental Health Ward to better serve our male and female Veterans



Photo left: Tysun Dostie, Project Engineer, provides a construction update to Dawn Huffstetler, Associate Chief Patient Care Services and Sarah Paisley, Mental Health Nurse Manager.

According to Dawn Huffstetler, Associate Chief Patient Care Services, Ward 5C will be the medical center's inpatient acute mental health unit providing 20 beds. The ward is being built to meet National Mental Health Standards to ensure a safe environment for our patients.

Facility improvements & services:

- Provides two distinct patient care areas for females and males. The male section has 14 beds and an activity room. The female section located at the opposite end of the ward, has six beds and an activity room. Additionally, women's health care will be available to geriatric mental health patients.
- Both the male and female sections have private patient rooms that include a private bathroom, toilet, sink, and shower. All patients have access to individual and group activities, and therapy with support from Recreational Therapy, Social Work, Chaplain's Service, Mental Health Providers and Nurses.



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UPCOMING EVENTS

INDEPENDENCE DAY HISTORY

On July 4, 1776, the signers of the Declaration of Independence boldly asserted that all are "created equal, that they are endowed by their creator with certain unalienable Rights, that among these are life, liberty, and the pursuit of happiness." With these words, our forefathers formed a new nation and put forth a vision of liberty and democracy that would forever alter history. Every Fourth of July, Americans celebrate this pivotal moment in our history, which set into motion the development of a land of freedom and opportunity unequalled in the world.



JULY:

July 3 - Independence Day Social for staff and Veterans, Jacksonville Community Based Outpatient Clinic (CBOC) from 10:00 am to 2 pm, call Nurse Manger Clell Penny at (910) 353-6406 for more information

July 10 - Non-Supervisory Leadership Development program hosts "Veterans Day at the Ball Park" The game starts at 7:00 pm at the J.P. Riddle Stadium located on Legion Road, Fayetteville, NC (Home of the Fayetteville Swamp Dogs)

July 18 - Veterans Job Fair at Fort Bragg, call Kim Reid, Fayetteville VAMC Human Resources at (910) 822-7947 for more information

July 24 - Fayetteville VAMC Deployed Staff recognition, 10:00 am to 1:00 pm, Chapel & Medical Center Auditorium, call Angie Moore or Davila Wilfredo at (910) 488-2120 ext. 5835

July - Fayetteville VAMC Health Promotion and Disease Prevention Calendar, Sign up for free Tai Chi and Zumba classes. Contact LeShonda Wallace, FNP-BC, Health Promotion Disease Prevention Program Manager for FVAMC Annex at Village Green at (910) 488-2120 ext. 4149 or email

LeShonda.Wallace@va.gov



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Employee Spotlight

Dentist's personal decision to join Reserves, honors Veterans

- I made the decision to join the Air Force Reserve as a dentist roughly one year ago. I officially received orders in early May.

- I decided to join the 440th Airlift Wing at Pope Army Air Field because I have been wanting to serve in the military for some time now and an excellent opportunity at Pope presented itself through people I've met at the VA. **My VA staff job aligns itself very well with the Reserve service, especially considering the proximity of this unit to my home and full-time job and the VA's overall mission.**

- **Serving in the US military is very important to me because I believe that it is the most honorable job that a US citizen can have.** The bottom line is that I

simply want to do my part and I know that I would regret the decision to never serve later in my life should I have taken that route. I had these views before deciding to work at the VA, but three years of talking with my Veteran patients and my brother (former Army officer and Iraq War Veteran) really solidified my decision. I'm truly amazed on a daily basis at the stories and accounts from my patients regarding the sacrifices that they have made for our country. They have played the largest role in my decision process regarding this new experience.

- **I believe that Veteran patients really appreciate the care that our clinic offers whether or not a staff member has served, but receiving care from a fellow service member probably adds to that appreciation.** I believe that this decision will make the doctor-patient relationship in my clinic more "concrete." Most of my patients are not aware of my decision at this point, but over time I believe that I will have an even easier time relating to them. When planning and performing any treatment, this is the best foundation to build from.

- As expected, the comments that I have received from my patients and fellow staff members thus far have been very supportive and appreciative. I have the utmost respect for all of them and having them respect me, especially in light of this decision, is an amazing feeling.



Dr. Bryan Roach, staff dentist, and dental assistant Wendy Capehart provide dental services for Army Veteran Gregory Harrison on June 20.



**WORSHIP SERVICES
IN OUR MEDICAL CENTER CHAPEL**

PROTESTANT SERVICE: SUNDAYS 2:00 pm
CATHOLIC MASS: SUNDAYS 11:00 am
MONDAY - THURSDAYS 12:00 pm

All Are Welcome! Contact us at 7031/5906

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Employee Spotlight



Left: **Richard Lopez, Prosthetics Department**
 Middle: **Clayton Green, Recycling Program**
 Right: **James Morgan, Housekeeping**

The Compensated Work Therapy (CWT) Program is taking this opportunity to recognize these employees for going above and beyond in their areas of assignment. These Veterans have displayed outstanding commitment and dedication to completing whatever assignments they had. Their work ethic and ability to get the job done right has been commented on by FVAMC staff and also their CWT peers. "I'd like to take this opportunity to shine the CWT Spotlight upon them," said Richard Hall, CWT Program Coordinator at the Fayetteville VA Medical Center. Call (910) 488-2120 ext. 7527 for more information.



Photo left: Director Elizabeth Goolsby, presented Annette Lanier, Compliance and Business Integrity Officer, certificate of achievement for Fayetteville VAMC's score of 100% in the national CBI indicators for 1st and 2nd quarters of FY12.

Photo left: Director Elizabeth Goolsby, presented a certificate of appreciation to Deanna Sherman-Wilson, RN, and Sheneka Hemp-hill, Surgical Technician, for their assistance at the Richmond VAMC Operating Room. The partnership program began Oct. 2011 to provide support and teach staff new skills. Other staff will rotate throughout 2012.



Photo right: Curtis Morrow, Veteran Justice Outreach Coordinator, works with Veterans who are having problems or repeated contact with the legal system.



The Fayetteville-Cumberland Crisis Intervention Team (CIT) celebrated its 3rd anniversary this month. Curtis Morrow is the Fayetteville VAMC's Veterans Justice Outreach Specialist (VJO) who teaches a two-hour class during CIT training regarding Veterans issues. The CIT is a training and response program for law enforcement officers who handle crisis calls involving people with mental illness, developmental disabilities and addiction disease. CIT officers seek to prevent arrest and incarceration for misdemeanor or "nuisance" crimes and to connect the individual with treatment resources.

"We have a great partnership with Cumberland County Mental Health and have trained approximately 100 law enforcement officers over the past year," said Morrow.

The course runs 3-5 times per year and law enforcement officers become certified after completing the 40-hour course.

**For more information, call
 Curtis Morrow at
 (910) 488-2120 ext. 7225**

Employee Spotlight



“Thank you for what you do every day to care for our Veterans and provide the care and services that are second to none,”
Elizabeth Goolsby, Fayetteville VAMC Director



Marisol Huertas

I CARE AWARD
recipients were
recognized by the medical
center director during the
**Employee Appreciation
Day picnic, June 20**

*(All photos not available. Names are not
listed in the order of photo layout)*



Vivian Segarra



Mary A-Boateng



Felix DiazRodriguez



Wilfredo Davila

- Donald Barnes
- Mary A-Boateng
- Ronald Claytor
- Wilfredo Davila
- Felix DiazRodriguez
- Jenny Edgemon
- Michael Fuller
- Mary Lynn Haddock
- Marisol Huertas
- Lillian Maupin
- Jane McCoy
- Nakesia Moore
- Joey Quiles
- Kim Reid
- Vivian Segarra
- Keith Woods
- David Zentmayer



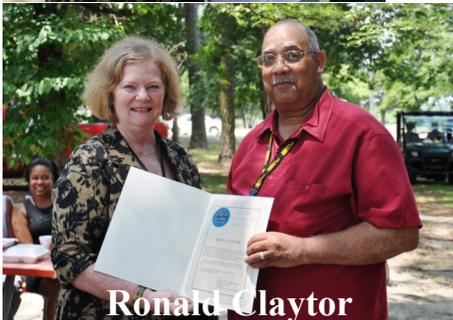
Mary Lynn Haddock



Nakesia Moore



Kim Reid



Ronald Claytor



David Zentmayer



Lillian Maupin



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Veterans, employees, distinguished guests welcome new Emergency Department at ribbon cutting



Left: Elizabeth Goolsby, Director and Tysun Dostie, Project Manager cut the ribbon.

On June 18, Fayetteville VAMC hosted a ribbon cutting for the new \$3 million dollar state-of-the-art Emergency Department for Veterans.



Left: Dawn Huffstetler, RN, Associate Chief of Patient Care Services, conducts a tour of one bay.

The new Emergency Department is conveniently located at the C-wing emergency entrance on the basement floor of the medical center. In addition to improving access to patient care with a functional, integrated design our medical center physicians and nurses are located together for immediate communication and access to laboratory, radiology and specialty services to meet the needs of our Veterans.

Emergency Department improvements:

- New laptop workstations in each bay provide real-time documentation and access to patient records while interfacing throughout the medical center and the VA network system
- New patient lifts provide safe access and movement of patients decreasing risk of injury to staff
- Telemetry monitors provide real-time patient information ensuring any change in a patient's vital signs are immediately sent to the nurse/physician Communications Center for immediate care

Enhanced emergency care services:

- Tele-consultation with specialty physicians at Durham VA for neurosurgery, cardiac catheterization
- Social Worker support for a Veteran's social needs
- Total women's health care services are provided in a private setting
- Mental Health Emergency Services located within the emergency department



Trease Davis, Fayetteville VAMC Community Based Programs Coordinator, sang the National Anthem.

“The medical center will continue to provide our Veterans with access to enhanced emergency care services and exceptional health care and specialty services they deserve. Our Veterans are the center of a collaborative health care team designed to meet the patient’s urgent and continuing care needs,” said Elizabeth Goolsby, Fayetteville VAMC director.



A hallway filled with employees, Veterans and distinguished guests. Distinguished guests included Maggie Dennison from Representative Rene Ellmer's office.



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What are the rules for Employees during campaign season?



The Hatch Act And Federal Employees

Permitted and Prohibited Activities for Employees Who May Engage in Partisan Activity

- **May** be candidates for public office in nonpartisan elections
- **May** register and vote as they choose
- **May** assist in voter registration drives
- **May** express opinions about candidates and issues
- **May** contribute money to political organizations
- **May** attend political fundraising functions
- **May** attend and be active at political rallies and meetings
- **May** join and be an active member of a political party or club
- **May** sign nominating petitions
- **May** campaign for or against referendum questions, constitutional amendments, municipal ordinances
- **May** campaign for or against candidates in partisan elections
- **May** make campaign speeches for candidates in partisan elections
- **May** distribute campaign literature in partisan elections
- **May** hold office in political clubs or parties including serving as a delegate to a convention
- **May not** use their official authority or influence to interfere with an election
- **May not** solicit, accept or receive political contributions unless both individuals are members of the same federal labor organization or employee organization and the one solicited is not a subordinate employee
- **May not** knowingly solicit or discourage the political activity of any person who has business before the agency
- **May not** engage in political activity while on duty
- **May not** engage in political activity in any government office
- **May not** engage in political activity while wearing an official uniform
- **May not** engage in political activity while using a government vehicle
- **May not** be candidates for public office in partisan elections
- **May not** wear political buttons on duty

For additional questions, contact:

U.S. Office of Special Counsel
1730 M Street N.W. Suite 201 · Washington DC 20036-4505
Phone: 1-800-85-HATCH · Web Site: www.osc.gov

This list does not apply to federal employees in the following agencies, divisions or positions: Federal Election Commission; Federal Bureau of Investigations; Secret Service; Central Intelligence Agency; National Security Agency; National Security Council; Defense Intelligence Agency; National Imagery and Mapping Agency; Merit Systems Protection Board; Office of Special Counsel; Office of Criminal Investigations of the IRS; Office of Investigative Programs of the U.S. Customs Service; Office of Law Enforcement of the Bureau of Alcohol, Tobacco, and Firearms; Criminal Division of the Department of Justice; Career members of the Senior Executive Staff; Administrative Law Judges; Contract appeals board members.

Individuals may request oral and written opinions and get advice about activities which are permitted or prohibited by the Hatch Act, and receive an oral or written opinion, as appropriate, from the OSC. Requests may be submitted to: HATCH ACT UNIT, U.S. Office of Special Counsel, 1730 M Street, NW (Suite 300), Washington, DC 20036-4505 Tel: (800) 85-HATCH (202) 254-3650 or E-mail: hatchact@osc.gov or visit web site: <http://www.osc.gov>. Employees requesting local information should call the Fayetteville VAMC Compliance Officer, Annette Lanier at 910-488-2120 ext. 7358.



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Volunteer Highlights

Golden Age Games Athletes Bring Home the “Bling”

By Norma Fraser, Chief Voluntary Service

The 2012 Golden Age Games were held May 30 through June 6 in St. Louis, Missouri. This year's event hosted 882 senior athletes, ranging in age from 55 to 101, and represented 40 states, the District of Columbia and the US Virgin Islands.

The VA Voluntary Service; through the generous support of The Veterans Motorcycle Group of Fayetteville, sponsored three Veterans at this year's Golden Age Games.

James Flanders, Walter Evans and Paul McKay comprised the Fayetteville VAMC's Sports Team and competed in a variety of events.

Mr. Flanders was awarded a silver medal in bowling; Mr. Evans was awarded four gold medals in backstroke and freestyle swimming and in the discus and shot put. Although he did not win a medal at the 2012 Golden Age Games, Mr. McKay represented the medical center at the 2011 Golden Age Games held in Hawaii and was awarded a silver medal in shuffleboard.

All three of our Veterans exhibit the competitive spirit of seasoned athletes. We congratulate them on their outstanding accomplishments. For information about the Voluntary Service Program, contact Norma Fraser, Chief of Voluntary Service at 910-822-7027 or email Norma.Fraser2@va.gov



Photo left: James Flanders, Walter Evans and Paul McKay display their medals.

The XVIII Airborne Corps celebrates the Army's 237th Birthday with a scrumptious cake challenge!



The XVIII Airborne Corps hosted the 237th Army Birthday Cake Challenge at the Fayetteville VAMC on June 12.

More than a dozen cakes and cupcakes were decorated by military spouses and local bakers to meet the challenge of representing the U.S. Army's anniversary and to thank Soldiers past and present for their service and sacrifice to our Nation.

A panel of judges from the Fayetteville community, the medical center and Fort Bragg celebrated the first Army cake competition. The event is expected to be held annually.

Do you want to know which cake took first place? Visit Fayetteville VAMC Facebook page at www.Facebook.com/FayettevilleVAMC



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PATIENT ADVOCATE LIAISON PROGRAM

AUDIOLOGY & SPEECH

910-488-2120 ext 7983

Hearing Aid Appointments

M-F 9-11 am, 1-3 pm

910-822-7938

COMMUNITY BASED

OUTPATIENT CLINICS (CBOCs)

910-822-5192

CBOC Coordinator

Al Scroggins

910-488-2120 ext. 5738

Hamlet CBOC

Mary Dunlap, RN, Clinic Manger

910-582-3536

Jacksonville CBOC

Clell Penny, RN, Clinic Manager

910-353-6406

Wilmington CBOC

Erin Hinson, RN, Clinic Manager

910-763-5979

Robeson County CBOC

Sonya Oxendine, RN, Clinic Manger

910-488-2120 ext. 5593/7889

Village Green Clinic

Theadora Campbell, PA, Provider

910-488-2120 ext. 7998/4020

Rosaida DeJesus, RN

910-488-2120 ext. 4020

Brunswick County

Outreach Clinic

Erin Hinson, RN, Clinic Manager

910-754-6141

COMPENSATION AND PENSION

OFFICE

910-483-9727

Nickevett Carey,

Administrative Officer

DENTAL SERVICE

910-822-7029

910-488-2120 ext. 7030

Robin Burke, Dental Supervisor

DIALYSIS CLINIC

910-483-9727

Patty Chapman-Boyce, RN

Nurse manger

EMERGENCY ROOM

910-822-7074

Dawn Huffstetler, RN

Assoc. Chief Patient Care Services/
Acute Care

910-488-2120 ext. 7124

ENVIRONMENTAL MANAGEMENT

SERVICE

910-488-2120 ext. 7039

Bonnie Carmichael

Secretary

EYE CLINIC

910-488-2120 ext. 5169/5690

Margie Stanley, MSA

HEALTH ADMINISTRATION

SERVICE

910-488-2120 ext. 7092

Donnie Sanders, Lead PSA-

Outpatient Clinics

HEALTH BENEFITS OFFICE

910-488-2120 ext. 7016

Grieselle Vega, MSA

HOME TELEHEALTH

910-488-2120 ext. 7162

Shenilla Soloman, RN, MSN

LABORATORY

910-488-2120 ext. 5582

Ercilia Hayden, Lab Manager

LOGISTICS SERVICE

910-488-2120 ext. 7149

Randy Gray, Supply Tech. ext. 7364

Brenda Griner, Purchase Card

Coordinator, ext. 7149

MCCR - (CPAC) Consolidated

Patient Accounts Center

910-488-2120

Penny Cochran

CPAC Clinical Reviewer ext. 7952

Ms. Ramburt/ Mr. Lane

Billing Inquiries ext. 5079/7626

MEDICAL SERVICE

910-488-2120 ext 7037

Adrienne McClurkin

Administrative Officer

Dr. Nasimul Ahsan, Chief

910-488-2120 ext. 7176

POLYTRAUMA CASE MANAGER

Delva Vereen, RN

910-488-2120 ext. 5907

MENTAL HEALTH

910-488-2120

Linda Mathis, Lead PSA

(Admin Issues) ext. 7097

Janine Mason ext. 5078

NEUROLOGY/SCI

910-488-2120

Deb Gross, NP

ext. 5396/5190

NURSING SERVICE

910-488-2120 Extensions below:

3C Head Nurse ext. 7007

4C Head Nurse ext. 7422 or 7005

Nurse Coordinator ext. 7315

Community Living Center

3A Head Nurse ext. 5131

Community Living Center

4A Head Nurse ext. 7710

NUTRITION & FOOD SERVICE

910-822-7038

Lillian Maupin, Program Asst.

910-488-2120 ext 7038



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PATIENT ADVOCATE LIAISON PROGRAM

PHARMACY SERVICE

910-822-7014 or 7015
910-488-2120 ext 7014
Jennie Christian
Automated Pharmacy Line

PHYSICAL MEDICINE & REHAB

910-482-5249
Occupational Therapy
910-488-2120 ext. 7330
Brenda Montalvo

PRIMARY CARE SERVICE

910-482-5192
Rebecca Cockman
PCMM Coordinator
910-488-2120 ext. 7172
Administrative Officer ext. 5068
Alvin Scroggins
CBOC Coordinator ext. 5738

PRIMARY CARE CLINICS

910-482-5068

BRAVO Clinic

910-488-2120 ext. 7004/7842
James Scott Smith, RN
910-488-2120 ext. 7695

DELTA Clinic

Pearline Reid, RN
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Please share your story ideas and
photos with us!

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